Self-service solution for Instant Debit and Credit Card issuance

A 7-hopper instant card issuing kiosk
for Banking Developement

By

Dalfa Technologies Co.   &   CSS

Introduction

Cetwin System Solutions CSS LLC is a Powerhouse providing end to-end, tailored self-service system solutions that improves infrastructures and people´s quality of life.

CSS offer solutions for ID cards, ID card delivery, Bank and Loyalty cards to Driver's licenses, Secure certificate printing solutions and biometric enrolment systems.

CSS LLC is part of Noortel Group.

Brief

Today

The bank issues Credit and Debit cards either centrally in batches or produces the Debit cards on a desktop solution at certain branches. This means the client has to come to the Bank for a manual service and wait for an available clerk. Alternatively the card is being delivered by Courier, this option is commonly used for Credit cards.

Problem

It is quite time consuming to leave the office and go through traffic jams to come to the Bank during it's opening hours and then wait for your turn to meet with a clerk. Sign the documents and wait while the card is being produced, that is if the Bank has a desktop solution, if not the client has to come back again, to pick it up when its ready. A lot of clients testify that even a Courier delivery is difficult since they feel trapped at one place and that sometimes the Courier doesn't show up on the agreed time.

Proposal

Deploy an instant self-service solution, Kiosk, and let the clients at their own convenience, renew their Debet and Credit cards and receive it on the spot, let the new account holders apply for a debet or credit card and receive the Card instantly at the kiosk.

Let your clients come pick up his card by himself at the Kiosk. Place the Kiosk in a mall and offer 24/7-service if you want to.

The Kiosk is EMV approved and PCI and DSS compliant. It uses instaEMV for PIN codes on the spot, and it is supported by most card management systems and card issuers.

Features

- 7 hoppers for different pre-printed designs (opt: 1 or 2 hoppers)
- Indent printing and Embossing for Credit cards (opt: Transfer printing)
- InstaEMV allows for PIN code on the spot and facilitate for the client to change.
- KYC, know your client, allows the client to apply for Debit and Credit cards at the Kiosk and get his card on the spot.
- Activates and personalizes the card on the spot.
- Verification of client by ID card and or biometrics, and or PIN code.
- Retracts the expired card.
- English Arabic keyboard for interaction with the Bank
- Monitoring software that monitors components as well as transactions in real time.
- Camera to capture transaction
- Alarm and sensors
- And a lot of other options as all kiosk are tailor-made for each Bank's requirements.

The Kiosk

Information & advertisement screen, independently operated

Security camera, Video and Still image capture.

Contactless Reader & NFC payment
EMV Card Reader for Card Payments

Stereo Audio Speakers

HD touchscreen

Receipt Printer

Note Acceptor

ID Card reader with fingerprint validation

Passport / Driving licence / Document scanner.

Card Delivery Point

Signature Pad

Pack Delivery Point

A4 Document Printer

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